

Terms & Conditions

1. Consent must be obtained by the customer from the church or venue permitting Screenway to film within the premises where the wedding ceremony or reception is being held. Screenway cannot accept any liability due to conditions imposed upon us by church or venue operators. This includes prohibition or limitation on camera positioning and access.
2. Any agreed audio or graphic material a customer wishes included in a wedding DVD must be supplied to Screenway prior to the wedding date.
3. Screenway package prices are subject to alteration. Customers who have a confirmed booking with an agreed cost for their wedding package will not be affected by any price fluctuation.
4. A wedding video production may take up to eight weeks to complete although every effort will be made by Screenway to provide the agreed product as soon as possible.
5. All wedding DVD's include copyright protection. Authorised duplicate DVD's can only be purchased from Screenway. Screenway will retain master copies of each production up to six months after the wedding date.
6. Every effort is made to ensure that Screenway can film each wedding to a high standard. We cannot however film in heavy snow or heavy rain. Should an equipment malfunction occur Screenway will not accept any liability although every endeavour will be made to prevent such an occurrence. Should such a malfunction prevent filming, Screenway will negotiate a partial reduction in cost with the customer.
7. A 20% deposit of the full package price must be paid by the customer at the time of booking. Once paid and accepted by Screenway the deposit is non-refundable. The balance of the agreed fee must be paid one full calendar month prior to the wedding date.
8. Screenway will resolve any titling or production errors provided we are notified by the customer within one calendar month of the original completed wedding DVD/s being delivered. Screenway will not accept any liability for incorrect notifications for title inclusion.
9. Travelling - The first 60 miles (travel to and from Screenway Office) is included with all packages. Any additional mileage thereafter will be subject to an additional charge, which will be negotiated and agreed with the customer, prior to a booking being accepted by Screenway.
10. All footage captured by Screenway remains the property of Screenway to be used in such a manner as Screenway deems appropriate.
11. The laws of Scotland will apply to all contracts entered into by Screenway, including those contracts where the domicile of enquiry originates outwith Scotland.